

DRT Wants to *Tango* with You! Get More Support From Your Perfect Partner Through Screen-Sharing

[Evans, GA 3/15/24] – DRT Performance Tix, a leading provider of custom ticketing software solutions, is thrilled to announce the launch of its latest feature, *Tango*. *Tango* is a groundbreaking collaborative screen-share tool designed to enhance client support interactions by allowing DRT's support team to guide users through various processes, including creation of access or coupon codes, reviewing reports, and more.

Tango reaffirms DRT's constant commitment to providing world-class client support by enabling our systems experts to provide you with real-time assistance and guidance. Our team can use *Tango* to unlock new levels of efficiency. Whether it is to give you a welcome tour of your Admin Portal or guide you through any task, *Tango* was designed with the end user in mind. If you agree to share your screen, we will ask for your unique Tango ID, located in the footer of your Admin Portal, and send you a request to start a Tango screen-share session. It's seamless, simple, requires no installation and is totally optional! Tango also prioritizes security and user privacy, offering a totally secure screen-sharing experience that safeguards sensitive information throughout the session.

"We are thrilled to introduce Tango, our latest innovation in client support technology," said Josh Olson, CEO of DRT. "With Tango, we aim to enhance our client support experience by providing users with unparalleled guidance. Whether it's getting a tour of your admin portal for the brand-new clients, to complex code creation for our advanced users, Tango empowers users to achieve their goals with confidence and ease."

Tango is now available to all DRT customers; it is also available as an integrated service for other SaaS (Systems as a Service) providers! If you wish to provide your customers with hands-on virtual support, contact DRT for API information and pricing.

For more information about *Tango* and other DRT products and services, please visit www.drттix.com. Be sure to follow DRT on social media for the latest news on how we continue to work to best support you and to participate in contests and giveaways!

About DRT:

DRT Performance Tix is a leading provider of custom ticketing solutions designed to streamline business processes and drive growth. With a commitment to making our clients go "WOW!", DRT Performance Tix empowers organizations to simplify their processes, achieve their event goals, and increase revenue with superior software and support for both clients and their patrons.

Media Contact:

Leo Moore
Marketing & Research Manager
DRT Performance Tix
706-550-1416 Ext 102
leo.m@drттix.com

